



A CSW Industrials Company

Subject: Important Update Regarding PolySlab Hot Water Bases and A/C Bases

Dear Valued Customers,

We hope this message finds you well. We wanted to inform you of an upcoming change regarding our PolySlab Hot Water Bases (HWB) and PolySlab A/C Bases. Moving forward, these products will be transitioning to a sleek black colour.

This change is being implemented to maintain competitive pricing while ensuring uncompromised product conformance and quality. The black colour will not only provide a modern aesthetic but also align with our commitment to delivering reliable and cost-effective solutions for your HVAC-R needs.

We assure you that this change will not affect the functionality or performance of the PolySlab bases in any way. Our dedication to high standards remains unchanged, and we continue to prioritise your satisfaction and trust in our products.

Should you have any questions or require further information regarding this update, please do not hesitate to reach out to our customer service team on 1300 772 878.

Thank you for your continued support and partnership.

Warm regards,

A handwritten signature in black ink, appearing to read "Craig Bicket".

Craig Bicket
General Manager



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